**CURRICULUM VITAE**

**Surname: BOATENG**

**Other names: Kofi Agyenim**

**Title: PhD**

**Rank: Senior Lecturer**

**Institution of Affiliation: Kwame Nkrumah University of Science and Technology, Kumasi, Ghana**

**Physical Address**:

Department of Supply Chain and Information Systems

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Highest qualification: **PhD**

Field of specialization: **Information Systems**

**Present Research Engagements:**

* *Digital Service Innovation*
* *E-government & Digital Transformation*
* *Platform Technologies*
* *Social Media & Networking*
* *Qualitative Research/ Interpretive Research Philosophy*
* *Mobile Money & Fintech*
* *Electronic Commerce/Computerised Work Practices*

## EDUCATION

October 1-5 2012

February 4-7, 2013 Certificate in **Training of PhD Trainers**, by the University of Copenhagen

March 2010 **PhD**, London School of Economics and Political Science, London, UK

 Supervisor: **Dr. Carsten Sørensen**

Dissertation title: **ICT-driven interactions: on the dynamics of mediated control**

July 2008 **Postgraduate Certificate in Higher Education (PG Cert HE)**, London School of Economics and Political Science, London, UK

September 2006 **MPhil in Information Systems**, London School of Economics and Political Science, London, UK

September 2005 **MSc in Analysis, Design and Management of Information Systems** London School of Economics and Political Science, University of London, UK

 Supervisor: **Dr. Susan Scott**

Dissertation title**: Control of online transactions: A Case Study of the Central Bank of Ghana’s Interbank Settlement System**

2003 – 2004 AT Emile Woolf College, London, UK

Chartered Institute of Marketing (CIM)

Chartered Institute of Management Accountants (CIMA)

1996 – 2000 **BA (Hons), Publishing Studies** [Marketing and Editing option],

 KNUST, Kumasi, Ghana

 Supervisor: **Mr. Edem Tettey (Rev)**

Dissertation title: **Pioneer Women Professionals in Ghana**

## RELEVANT CAREER EXPERIENCE

16th July 2020 – Date, **Reviewer,** Journal of Computer Science and Information Technology

20th March 2018 – Date, **External Examiner**, **University of South Africa (UNISA),**

## 17 December 2015 to Date, External examiner, Tshwane University of Technology, Pretoria, South Africa

October 2016 to date **Panel Member (Information Systems)**, National Accreditation Board (NAB), Ghana

November 2013 – August 2019 **Examinations Officer, Department of Supply Chain and Information Systems, KNUST School of Business**

November 2018 – Present: **PhD Supervisor** – KNUST School of Business, KNUST

Student Name: **Martin Offei**

Thesis Title: **The Denial of Internet Fraud on Online Relationship: Perspectives of Neutralization Theory, Deterrence Theory and Denial of Risk**

27 Sept. 2012 – June 2017 **PhD Research Advisor (Supervisor) –** Accra Institute of Technology, Accra

Student Name**: Kofi Bentum Wilson:**

Thesis Title**: Pre-Service Development of Teaching in Integrating ICT in Teaching and Learning Process in Ghana Colleges of Education**

## Ghana Institute of Management and Public Administration (GIMPA)

## November 2011 – present Adjunct Lecturer

## Kwame Nkrumah University of Science and Technology, Kumasi, Ghana

## August 2011 – July 2018 Lecturer

##

## British Institute of Technology and E-commerce (BITE), Stratford, London, UK

## March 2010 – July 2011 Lecturer

## Greenwich London College, Greenwich, London, UK

## September 2009 – March 2010 Visiting Lecturer

University of London External Bachelor's Degree in Information Systems and Management

2006 – 2009 **Examiner**

## London School of Economics and Political Science, Houghton Street, London

## 2006 –2008, Graduate Teaching Assistant

##

 **RESPONSIBLE POSITIONS HELD**

**October 2013 – August 2019** **Examinations Officer**, Department of Supply Chain and Information Systems, KNUST School of Business, College of Art and Social Sciences, KNUST

**REFEREED JOURNAL PUBLICATIONS**

* Wiredu, G. O., **Boateng, K. A**. & Effah, J. K. (2021) “The Platform Executive: Technology Shaping of Executive Cognition during Digital Service Innovation”. *Information and Management*
* **Boateng, K A** (forthcoming) “Theoretical Reconstruction of the Dynamics Trust Within and Between Organisations”, *Communications of the IIMA*
* **Boateng, K A**, Coffie, R B, and Hayford, P, (2018) “Trust in the Public Sector? On Information Security Awareness in an Audit Service”, *Journal of IT and Economic Development*, 9 (1), 23-37.
* Coffie, R B, **Boateng, K A** and Asombala, R (2018) “Electronic Voucher Payment System: Toward A Leavitt Diamond Analytical Perspectives of Technological Change”, *Journal of Economic Development, Management, IT, Finance and Marketing*, 10 (1), 40-58.
* Coffie R B, **Boateng K A**, Coffie, Frank (2018) “Achieving Organizational Commitment through HRM Practices: The Ghanaian Banking Sector Experience”, *International Journal of Business and Management*, 13 (5), 171-184
* **Boateng, K A** and Akaba, Mawulorm(2015) “Computerising the Voting Process: On the Difficulties and Benefits of Biometric Verification Elections”, *Lecture Notes on Software Engineering*, Vol. 3 (2), pp.67-72
* **Boateng, K A** (2013), “Control in ICT-driven Interaction: Reflections on Symbolic Interactionism”, *International Journal for e-Learning Security*, Vol. 3, Issue 2, pp. 289-298
* **Boateng, K A** and Owusu, O O (2013), “Mobile Number Portability in the Telecommunication Industry: Toward the Switching Behaviour of Subscribers in a Ghanaian City”, *Communications of the IIMA, 13* (4), pp.75-90
* Carsten Sorensen, Adel Al-Taitoon, Jan Kietzmann, Daniele Pica, Gamel Wiredu, Silvia Elaluf-Calderwood, **Kofi Boateng**, Masao Kakihara and David Gibson, (2008), “Exploring Enterprise Mobility: Lessons from the field”, *Information Knowledge Systems Management*, **7**, 243 – 271.

**BOOK CHAPTERS**

* **Boateng, K A** and Peprah-Yeboah, A (Forthcoming) Digital Transformation in the Public Sector for Service Innovation: An Interpretive Investigation of Ghana’s Digital Agenda In (Eds. Richard, B Sheena, B, Thomas, A-D and Long, O. B) Digital Innovations, Business and Society in Africa, Springer
* **Boateng, K A** and Darko, Peter (forthcoming) Embracing E-government Practices: A Platform Perspective of a Postal Service Organisation. In Ogechi, A, Jude N. E., Robert, E. H., Fulufhelo, N (Eds.), *Digital Service Delivery in Africa - A Platformisation Perspective* (Section on Digitalisation and Public Sector Service Delivery), Palgrave
* **Boateng, K A (2020),** Underlying Forces of Organisational Control: On Administrative Behavioural Theoretical Insights. In B. Orlando (Ed.), *Strategy and Behaviors in the Digital Economy*, (1-19), IntechOpen, UK

**REFEREED CONFERENCE PROCEEDINGS**

* Gamel O Wiredu, **Kofi A Boateng**, John K Effah, (2019), ‘Technology Media, Service Innovation and Shaping of Executive Cognition’, 5th Proceedings of the African Conference of Information Systems, 1st – 4th August, 2019, Addis Ababa University, Ethiopia
* **Boateng, K A,** Coffie B R, Brobbey, G N, (2018) *Computerized School Selection and Placement System: Toward a Content Analysis of Stakeholders’ Theoretical Insights*
* **Boateng, K A,** Ansah, A T, Mensah, Albert and Owusu-Renner, Isaac (2017) “Feasible Mobile Voting: Contextualised Interpretation of the Prospects and Difficulties in an International Tertiary Institution”, International on E-Education, E-Business and E-Technology (ICEBT), Toronto, Canada.
* **Boateng, K A** and Bulley, E (2015), *Consumer Attitudes and the Challenging Prospects of E-commerce: The Ghanaian Experience*, International Conference on Information Resources Management, Delta Ottawa City Centre, Ontario, Canada, 18 – 20 May 2015.
* **Boateng, K A** (2014) ’*The Road to Hell is Paved with Good Intentions’? Some Thoughts on Unintended Consequences of Computerised Placement and Selection System*”, 2014 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology, Meiji University, Tokyo, Japan, 12-14 November 2014.
* **Boateng, K A** (2013) ‘*Specialists Without Spirit and Sensualities Without Heart"? On Control and ICT-driven Interaction*', International Conference on Information Society *(i-Society 2013)*, 24-26 June 2013, University of Toronto, Canada.
* Gamel O. Wiredu, John K. Effah, **Kofi A. Boateng** (2012), *Social Networking Media and Government-Citizen Relations: A conceptual Model*, *12th European Conference on E-government*, 14-15 June 2012, Barcelona, Spain.
* **Boateng, K A** (2011) *ICTs as weapons of mass interaction: motivations and implications of mediated control*, 2nd International Conference on Information Management and Evaluation, 27-28 April 2011, Toronto, Canada,
* **Boateng, K A** (2010) *ICT-driven interaction: motivation and unintended repercussions of mediated control* *8th Annual Conference on Information Science & Technology Management*, 9-11 August, Tampere, Finland
* **Boateng, K A** (2009)Banking Transactions: On the control of Electronic Inter-bank Settlement (EIS) System 10th International Conference on Social Implications of Computers in Developing Countries, 26-28 May, Dubai, United Arab Emirates

**CONFERENCE PRESENTATIONS**

**4 – 7 August 2019 Presenter** The 2019 Annual Conference of the Academy of International Business, Sub-Saharan Africa Chapter, 4-7th August, KNUST School of Business, Fiesta Royale Hotel, Accra

**6 – 8 August 2018 Presenter**

The 2018 Annual Conference of the Academy of International Business, Sub-Saharan Africa Chapter, 6-8th August, University of Kigali, Rwanda

**10-12 September 2017 Presenter**

International Conference on E-Education, E-Business and E-Technology (ICEBT), Toronto, Canada

**18 – 20 May 2015 Presenter**

International Conference on Information Resources Management, Delta Ottawa City Centre, Ontario, Canada

**14 – 15 June 2012 Presenter**

12th European Conference on eGovernment, Institute of

Public Governance and Management, ESADE, Campus Sant Cugat, Barcelona, Spain

**8 – 11August 2010 Presenter**

Conference on Information Science, Technology andManagement, Murikka Institute, Terälahti, Tampere, Finland

**9 – 12 December 2007 Delegate and Presenter (Oasis Workshop),** International Conference for Information Systems, Montréal, Quebec, Canada

**10 – 13 December 2006 Delegate and Presenter (Oasis Workshop),** International Conference for Information Systems, Milwaukee, Wisconsin, USA

**8 – 9 January 2006 Group leader, Americans for Informed Democracy,** London, England

**SPONSORSHIP** – International Association of Universities sponsored my participation in a conference organised as part of the United Nations’ Education & SDG 4 on the role of technology in higher education between **27th and 28th March, 2019** in Universitat Oberta de Catalunya, Barcelona, Spain.

**INTERESTS AND HOBBIES**

Reading, social debate, football, table tennis, etc.

**REFEREE(S):**

Available on request

**BRIEF BIO**

Kofi Agyenim Boateng, PhD, is a Senior Lecturer in the Department of Supply Chain and Information Systems at the KNUST School of Business, KNUST. He has BA (Hons) Publishing Studies from KNUST. However, his MSc in Analysis, Design and Management of Information Systems and PhD in Information Systems were all obtained from the London School of Economics and Political Science in 2005and 2010 respectively.

Since 2005, he has been connected with both academic and professional institutions in varied capacities as lecturer, visiting lecturer, researcher, reviewer, among others. His current research engagements include the following:

* Platform Technologies
* Digital and Electronic Transformation
* ICT Mediated Interaction and Social Media
* E-government
* Ubiquitous Computing and SMEs and Strategy
* Ecommerce & Computerisation of Work

Kofi’s publications have found appearance in outlets intimately connected with reputable mainstream information systems journals such as Information & Management, Communications of the IIMA and Information Knowledge Systems Management. He provides scholarly reviews for prominent journals and conferences such as the European Journal of Information Systems, International Conference on Information Systems (ICIS), European Conference on Information Systems (ECIS) as well as the African Conference on Information Systems (ACIS).

Presently, he is the deputy PhD Coordinator at the KNUST School of Business. He also serves as a panel member for Information Systems on the Ghana Tertiary Education Commission (GTEC). GTEC is the national agency for the accreditation of both public and private (Tertiary Education) institutions that oversees the contents and standards of their programmes. Kofi functions as an external examiner for PhD in information systems for University of South Africa (UNISA) and Tshwane University of Technology.